

Operating Instructions



**Sonothermal Disinfection
Unit "MoveoSiphon ST24"
Rev. 5.0**

3. Cordon off the wash area.
4. Contact customer service

+49 351 42 64 3000

(see also section 14 Service Contact).

10.2 Removing a Pipe Blockage

Chemical clearance of pipe blockages using pipe cleaner:

1. Switch off the unit (press the Off switch; see also section 9.1).
2. Allow the unit to cool down.
3. Follow the instructions provided on the pipe-cleaning product.
4. Switch the unit back on (see also section 9.3).

Mechanically removing the blockage:

It is possible to use a rubber plunger or a spiral pipe cleaner to clear the blockage through the plughole while the unit is running. Opening the drain pipe:

If the drain and thus also the disinfection unit have to be opened, please call customer service. Opening of the unit by persons not authorised by MoveoMed will result in the loss of the warranty coverage (see section 13).

10.3 Fault Analysis and Actions

First check that the plug is working correctly (the small indicator lamp of the front of the plug lights up green).

Fault	Cause	Solution
No LED indicator lamps light up.	The unit is not connected to the power supply or is switched off.	Check that the plug of the unit is inserted in the socket and that the flip switch on the unit is in position "1" (ON) (see also section 6.1). Do not operate the unit with an extension cord or distributor strip.

<p>The  "FILL LEVEL" LED lamp does not go off after water is added.</p>	<p>The level sensor in the unit is possibly calcified.</p>	<p>Decalcify the unit as described in section 8.2.</p>
<p>After water runs, the  "CONSTANT OPERATION" LED lamp is lit but the  "DISINFECTION" LED lamp is not lit.</p>	<p>The disinfection unit is malfunctioning.</p>	<p>Remove the plug from the socket and have the malfunction rectified by a MoveoMed customer service.</p>
<p>The  "CONSTANT OPERATION" LED lamp is not lit.</p>	<p>There is no power supply.</p>	<p>Insert the plug into the electrical socket. Check the mains fuse if the plug is in the mains socket but the  "CONSTANT OPERATION" LED lamp is not lit.</p>
	<p>The unit's internal fuse has triggered.</p>	<p>Have the problem solved by a MoveoMed customer service.</p>
	<p>The ground fault circuit breaker has tripped.</p>	<p>Remove the plug from the socket and have the problem solved by a MoveoMed customer service.</p>

<p>The  “CONSTANT OPERATION” LED lamp and the  “FILL LEVEL” LED lamp on the function unit are lit.</p>	<p>The trap liquid has reached the minimum level. The disinfection is finished until water is added again.</p>	<p>This is not a fault but part of regular operation. To verify this, run the water for a short time. The  “DISINFECTION” LED lamp lights up again after a delay of approximately 10 – 60 seconds.</p>
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11 Packaging and Transport

For returns to the manufacturer (for example for repair or exchange), MoveoMed GmbH will provide suitable packaging on request. For details see section 14 *Service Contact*. Ensure when packing the unit that it is especially protected against external impact. MoveoMed GmbH is not liable for transport damage.

Packaging materials should be disposed of in accordance with current legislation and local regulations.

12 Disposal

Faulty MoveoSiphon ST24 disinfection units are returned to the manufacturer for professional disposal.

13 Warranty

13.1 Warranty Period

The warranty period is 12 months from the date of the unit being handed over.

13.2 Warranty Terms

Warranty coverage exists in the event of material or production damage to the housing, control unit or electronic components which occurred during proper use.

Warranty coverage is ruled out in the event of damage which has occurred through improper use or tampering with the system by the customer or a third party (temperature calibration, vibration cleaner, control unit, fuses, etc.).

For safety reasons, it is not permitted to open units that have been sealed by the manufacturer or by personnel authorised by MoveoMed GmbH. Doing so will result in the loss of warranty coverage. Should the operator jeopardise the functions of the unit by ignoring these operating instructions, by improper use, or by external interference, then the MoveoMed warranty will be void. In such cases, liability transfers to the operator.

14 Service Contact

In the case of unit malfunctions or for any type of question you may have, please contact us using the contact details below:

Service hotline:

+49 351 42 64 3000
(MoveoMed Headquarters)

info@moveomed.de

MoveoMed GmbH wishes you much success with the continuous, fully automatic disinfection of odour traps using the “MoveoSiphon ST24” sonothermal disinfection unit.

Should you have any questions, please contact our service staff.

We promise to provide you with prompt and comprehensive support.

Regards

Your
MoveoMed Team

Notes



Contact:

**MoveoMed GmbH
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